



THEME THREE **SAFE, HEALTHY AND INCLUSIVE**

GLEN EIRA CITY COUNCIL
ANNUAL REPORT
2017-2018

BENTLEIGH • BENTLEIGH EAST • BRIGHTON EAST • CARNEGIE • CAULFIELD • ELSTERNWICK
GARDENVALE • GLEN HUNTLY • MCKINNON • MURRUMBEENA • ORMOND • ST KILDA EAST



GLEN EIRA
CITY COUNCIL

THEME THREE

SAFE, HEALTHY AND INCLUSIVE

Long-term community goal:

A strong and safe community that connects people and enhances health and wellbeing.

We are committed to being a community that is safe, healthy and inclusive. Our aim is to help people feel socially included, with access to quality support services. We will build a social environment that encourages participation, where people are safe in their homes and around our streets.

Our residents will have access to the services, activities and infrastructure that make it easy for them to stay healthy and get involved in community life. We will encourage and provide opportunities for our residents to lead active and healthy lives. We will support local community groups, organisations and networks that play an important role in providing opportunities and settings for people to connect.

Our libraries, pavilions, and community centres will be vibrant hubs that bring people together for recreation, learning and social interaction. Our events, festivals and cultural activities will promote community inclusion and celebrate our rich diversity.

THE STRATEGIC OBJECTIVES OF THIS LONG-TERM COMMUNITY GOAL ARE:

1. WORK IN PARTNERSHIP TO MAKE OUR CITY A SAFE AND INCLUSIVE PLACE FOR ALL.

WE WILL:

- Partner with key stakeholders such as Victoria Police to promote and enhance community safety throughout the City.
- Develop strategies to increase the safety of common walking routes eg. options for enhanced lighting where required, enhanced business activity along transport routes, etc.
- Develop an evidence-based approach to implementing localised crime prevention strategies.
- Work collaboratively with community stakeholders to reduce the incidence of family violence in our community.
- Support and run events, programs and activities, that help people to connect with each other, and create a sense of community.

2. SUPPORT ACCESS TO A RANGE OF QUALITY AND VALUED SERVICES THAT MEET THE COMMUNITY'S NEEDS.

WE WILL:

- Provide services for children, youth and the aged that enhance the health and wellbeing outcomes of residents.
- Encourage volunteering by improving access to grants, delivering training and enhancing promotion of volunteering.
- Increase the access to and use of Council's community buildings and facilities.

3. DELIVER PROGRAMS AND ACTIVITIES TO PROMOTE A HEALTHY AND RESILIENT COMMUNITY.

WE WILL:

- Deliver programs and initiatives that support young people that are responsive to the feedback received through Council youth engagement activities, eg. *Resilience Youth Survey* of primary and secondary school students.
- Provide the community with support and information to build resilience and recover from local emergencies.
- Promote the health and development of young children through the delivery of quality Maternal and Child Health Services, parent education programs and family health and wellbeing initiatives.
- Deliver health promotion initiatives which educate and encourage an active and healthy life style.
- Provide a greater range of library, sporting and recreation services to bring people together and encourage healthy lifestyles.
- Develop a *Municipal Public Health and Wellbeing Plan* that addresses mental health, obesity and drug related harms.
- Provide opportunities to communities who may be discriminated against, such as the Aboriginal and Torres Strait Islander community, disability community, culturally and linguistically diverse community and LGBTIQ community, to access programs, gain supports and engage in community life.
- Explore opportunities to create a dog agility park within the municipality.

ON BEHALF OF THE COMMUNITY, COUNCIL WILL ADVOCATE FOR:

- Increased security and local police presence.
- The timely removal of graffiti from state and federal government owned assets.
- Access to affordable, safe, accessible and diverse housing.
- State and federal initiatives that address social issues in the community.
- Funding for children's services, including child care and kindergarten services.
- Better funding for aged support services that meet community needs and enable residents to age in place.
- State and federal government funding for community infrastructure.

HOW WILL WE KNOW IF WE HAVE BEEN SUCCESSFUL?

STRATEGIC INDICATOR	RESULT
There will be an increase in the percentage of residents who agree this is a close-knit community.	The 2015 <i>VicHealth Indicator Survey</i> indicated that 59.8 per cent of Glen Eira residents agree that this is a close-knit community. A further survey will be conducted in 2019.
The level of satisfaction with the 'family support service' in the <i>Community Satisfaction Survey</i> , will be consistent with, or better than, industry benchmarks.	Glen Eira residents' satisfaction with family support services increased from an index score of 65 in 2017 to 67 in 2018. The 2018 state-wide average index score for family support performance is 66.
There will be an increase in the percentage of residents that report that they feel safe to walk alone at night time.	The 2015 <i>VicHealth Indicator Survey</i> indicated that 62.1 per cent of Glen Eira residents feel safe to walk alone at night. A further survey will be conducted in 2019.
There will be an increase in the percentage of residents who participate in volunteering.	In 2011, 18.7 per cent* of Glen Eira residents 15 years or over participated as a volunteer. This number increased by 2.6 per cent in 2016 with 21.3 per cent* of residents 15 years or over participating as volunteers. * Source: Australian Bureau of Statistics <i>Census 2011</i> and <i>2016</i> .

2017–18 COMMITMENT	PERFORMANCE MEASURE	RESULT
We will establish a Community Safety Committee with representation from Victoria Police, key stakeholder organisations, and community members.	Establish a Community Safety Committee with key stakeholders.	✓
<p>Comment: Terms of Reference for the Community Safety Committee were endorsed in November 2017. Meetings of the Community Safety Committee were held in December 2017 and January 2018.</p>		
We will develop a comprehensive <i>Community Safety Plan</i> in collaboration with the community that includes a range of crime prevention strategies.	Develop a comprehensive <i>Community Safety Plan</i> and have it endorsed by Council.	✓
<p>Comment: The <i>Community Safety Plan</i> was endorsed by Council on 12 June 2018.</p>		
We will develop a transparent and prioritised program towards all-abilities access in all Council managed community facilities, aligned with Council's <i>Disability Access Plan</i> .	Develop a prioritised program towards all-abilities access in Council facilities.	✗
<p>Comment: All-abilities access improvement works have commenced at six Council pavilions. Consultants have been appointed to prepare a five year all-abilities access program.</p>		
We will incorporate the needs and feedback from our community consultation into the feasibility study for a vibrant, multi-functional hub in Elsternwick.	Community consultation feedback incorporated into feasibility study.	✗
<p>Comment: The feasibility study is planned to be undertaken in 2018–19 as captured in the <i>Council and Community Plan 2018–19</i> commitments. Initial consultation was undertaken as part of the <i>Elsternwick Structure Plan</i> community engagement. Following adoption of the <i>Structure Plan</i>, staging of different projects has been reviewed and delivery timeframes revised. The brief for the scope of works for the feasibility study was completed in 2017–18.</p>		